



ADR Atlantic Institute

## Designing Effective Workplace Interventions

May 13, 2013 at University of Moncton Campus

409 University Avenue, Adrien-J-Cormier Building

Moncton, NB

9:00AM until 4:00PM (includes light breakfast at 8:15AM and lunch)

This workshop is being offered by ADR Atlantic with assistance from staff of the University of PEI Conflict Studies Program and an instructor with the UNB Third Party Neutral Program

### Workshop facilitator: Gary T. Furlong, Expert in Conflict Resolution and Corporate Performance

Gary Furlong can help you to diagnose, analyze, and resolve conflict in any situation. He shows mediators, negotiators, managers—and anyone else needing to resolve conflict—how to simply and effectively understand and assess the situation they face, and offers specific and practical guidance on how to intervene to resolve it successfully.

A graduate of Stanford University, Gary Furlong is a past president of the Alternative Dispute Resolution Institute of Ontario, a Chartered Mediator, and holds his Master of Laws from Osgoode Hall Law School. He is the author of *The Conflict Resolution Toolbox* and the co-author of *The Construction Dispute Resolution Handbook*.

As a mediator, Gary has worked in numerous areas of dispute resolution and specializes in intervening in difficult organizational and workplace differences.

This practical one-day workshop will appeal to practitioners who work to resolve interpersonal/staff conflict/performance issues/labour/contract disputes such as Arbitrators, Mediators, Human Resource Professionals, Employee Relations Officers, Labour and Union Specialists in Labour Arbitration and Grievance, Employer Counsel, Management in Labour Relations, Lawyers. The workshop will promote effective approaches to problem-solving in workplaces and allow attendees to participate in skill-enhancing activities.

**Registration: \$150 (\$100 for members) – the early-bird rate is \$130 if registered by April 24**

Continuing Education credits may be available to meet your professional standing (CBA, ADRI, CCA etc)

You can register immediately by going to: [www.adratlantic.ca](http://www.adratlantic.ca)

### Bonus Offering - networking and opportunity to learn about ADR Institute of Canada

Immediately after the workshop, **James Musgrave, Q.C., C. Med., President of ADR Institute of Canada**, will be hosting a networking 'meet & greet' for all ADR Atlantic members, workshop attendees, arbitrators, mediators to talk about the benefits of being associated with ADRI.

The event will feature complimentary hors d'oeuvres and refreshments. This event will run from 4:15 to 6:00 pm on May 13.

Jim and the members of the ADR Atlantic Board invite you to come along to meet some local ADR Atlantic members, mix with fellow Arbitrators, Mediators & ADR Practitioners and learn more about the ADR Institute of Canada.

See map of U of M campus on the next page



UNIVERSITÉ DE MONCTON  
CAMPUS DE MONCTON

## Bienvenue au Campus de Moncton

