Report

2022 HR Trends Survey

TOTAL NEW BRUNSWICK REPORT









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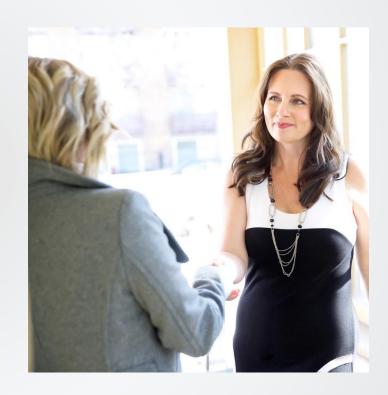
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BACKGROUND & OBJECTIVES

- In 2022, Chartered Professionals in Human Resources (CPHR) Canada an association representing over 31,000 members nationally and Human Resources Professionals Association (HRPA) representing just under 23,000 members in Ontario conducted a Human Resources trends survey among HR professionals across the country.
- The key objectives were to better understand:
 - HR salaries, benefits, and other compensation;
 - Job responsibilities;
 - Acquisition and benefit of HR designations;
 - Professional development activities;
 - Diversity, Equity, and Inclusion Initiatives;
 - Technology trends; and
 - Recruitment and Retention challenges.





METHODOLOGY: SAMPLE NOTES

- An online survey was conducted from October 31 to November 22, 2022 with members from CPHR Canada Member Associations and Human Resources Professionals Association (HRPA) of Ontario.
- Members were invited to participate through email communication from their respective associations.
 - A total of 1,954 respondents completed the survey
 - 48 HR professionals in NB completed the survey.

iking	Total	NB
Base size	1,954	48
Margin of Error*	±2.2%	±14.1%

• Throughout the report, significant differences that are greater or less than 8% (between New Brunswick and other regions) are marked as follows:



Note that – due to rounding – totals for charts/tables may not sum to 100%.





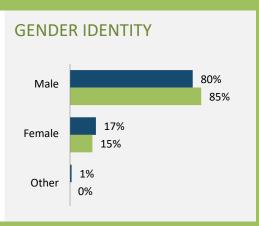
KEY INSIGHTS: NEW BRUNSWICK



NB HR professionals are aligned with the rest of Canada with respect to gender and employment.
They are much less likely to be 18-34 years old or have HR-related education,

compared to national

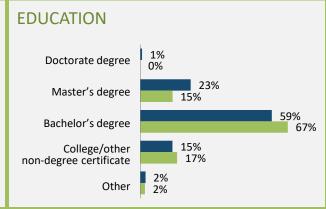
levels.



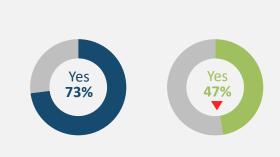








**Small sample size, interpret with caution



EDUCATION RELATED TO HR

National Total (n=1,954)

NEW BRUNSWICK (n=48**)

[▲] Significantly higher than all comparative regions. ▼ Significantly lower than all comparative regions.

KEY INSIGHTS: NEW BRUNSWICK



SENTIMENT ABOUT HR PROFESSION

HR professionals in NB are proud of their profession:

- 100% are proud of the work done as an HR professional.
- 81% feel HR is considered a strategic position in their company.
- 85% look forward to coming to work.

Nearly two-thirds (62%) find recruitment very or extremely challenging, while 28% face the same level of challenge with retention.

92% have seen an increase in workload over past 12 months. Nearly half have received additional support.

Top retention measures implemented are:

- Re-evaluating employee compensation: 56%
- Flexible work options: 56%
- Onboarding & orientation programs: 50%
- 50% of HR professionals say they have increased salaries to help offset inflation

EDUCATION

58% ▼ of HR professionals in NB have an HR designation.

- 17% are planning to get a HR designation.
- 8% are planning to get an HR designation.

Top reasons for getting an HR designation

- Credibility and recognition of title: 89%
- Employability and career progression possibilities: 76%

Almost all HR professionals spent time and money on professional development in the past year.

100%

spent time on their personal professional development, with an average of 37.7 hours

86%

spent money on their personal professional development, with an average spend of close to \$1395

KEY INSIGHTS: NEW BRUNSWICK



DEI Initiatives



60%

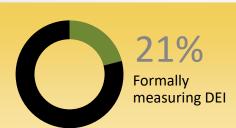
Have implemented DEI initiatives.

23% are planning to.



50%

Have formal DEI strategy



Base sizes too small to show provincial DEI improvement proportions.

HR Technology



42%

Have implemented some HR digital transformation initiatives.

8% are planning to.



27%

Have formal HR tech strategy

Top areas planned for HR automation are:

- Internal processes (94%)
- Employee onboarding (83%)
- Job applicant communications (72%)





New Brunswick HR professionals are **more likely** to be salaried, full-time employees compared to others across Canada.

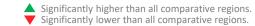
Current Employment Situation: PROVINCIAL





	NATIONAL		NEW BRUNSWICK	
Salaried full-time		86%		94% 🔺
Self-employed consultant	6%		6%	
Salaried part-time	3%		2%	
Contract full-time	2%		0%	
Gig worker /freelancer	2%		0%	
Contract part-time	1%		0%	
Private practice full-time	1%		0%	
Consultant at a firm	1%		0%	
Private practice part-time	<1%		0%	
Other	1%		0%	

^{**}Small sample size, interpret with caution.
Base: All respondents (Total: n=1,954; NB: n=48**).
S1. Which of the following best describes your current employment situation?





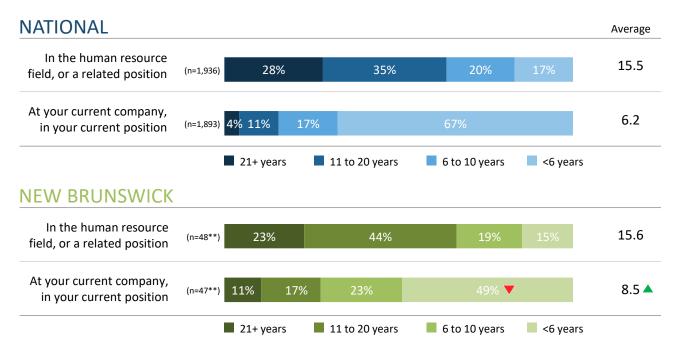
The typical New Brunswick HR professional has worked an average of almost over 15 years in the HR field, which is similar to the national average.

On average, they have been in their current position for over 8.5 years, **higher** than the national average of 6.2 years.

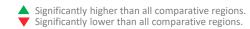


Years of Full Time Experience:

PROVINCIAL



^{**}Small sample size, interpret with caution.
Base: All respondents, excluding don't know.
X4. How many years of experience do you have?







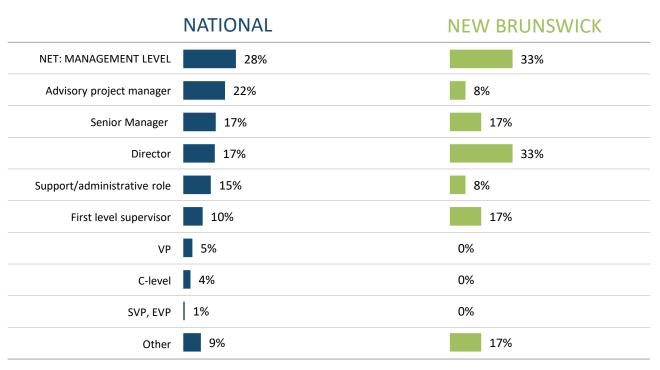
New Brunswick HR professionals most commonly hold job titles matching "director", "senior manager", or "first level supervisor."

A third have a job at the management level or higher.

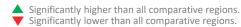


Current Job Title:

PROVINCIAL



 $[\]ensuremath{^{**}\mathsf{Small}}$ sample size, interpret with caution.



Base: All respondents, excluding prefer not to answer (Total: n=621; NB: n=12**). A3. What employee category best represents your current position?





Job Responsibilities in Current Position: PROVINCIAL



NB HR professionals are **more likely** to be responsible for health & safety and HRMIS compared to their counterparts across Canada.





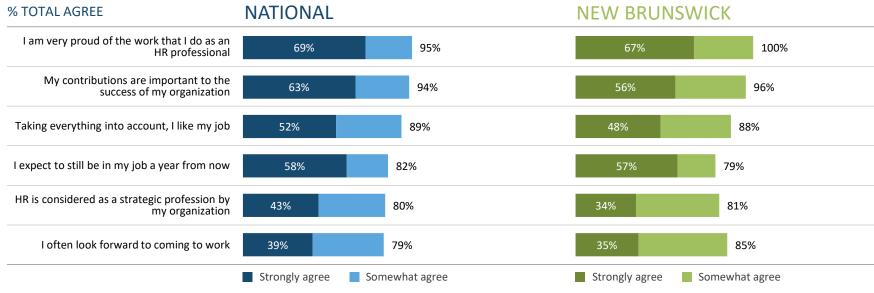




Sentiment Towards Job:

PROVINCIAL

At least the vast majority of NB members agree with each of the following statements, particularly "I am very proud of the work I do as an HR professional" (100% somewhat/strongly agree) and "my contributions are important to the success of my organization" (96% somewhat/strongly agree).



Base: All respondents, excluding don't know (Total: n varies; NB: n varies**). **Small sample size, interpret with caution. A5. To what extent do you agree or disagree with the with the following statements:

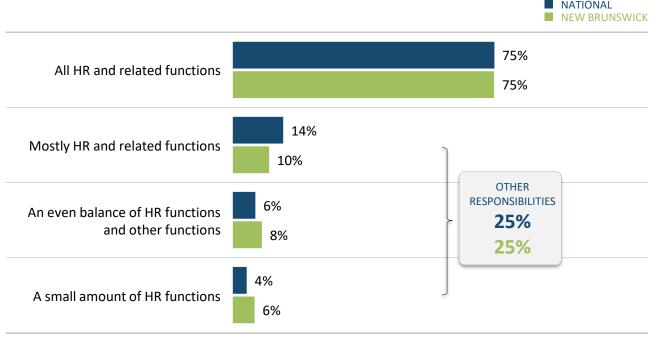


One-quarter of NB HR professionals have other responsibilities outside of human resources, in line with the national average.

Leger

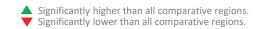
HR Involvement:

PROVINCIAL



^{**}Small sample size, interpret with caution.

Base: All respondents, excluding prefer not to answer. (Total: n=1,949; NB: n=48**). A2. Which of the following best describes how much your current role involves HR related functions at your place of employment?



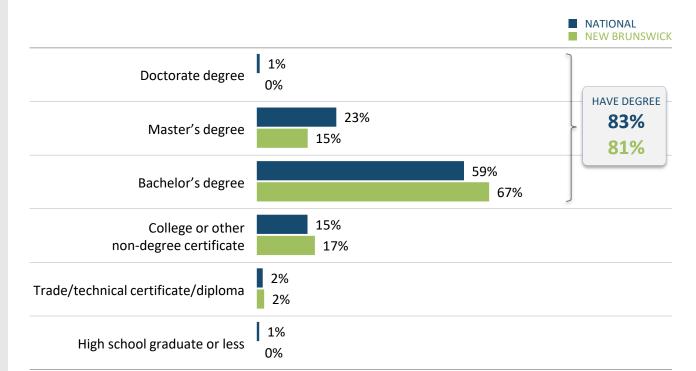




In NB, four-in-five HR professionals hold a degree with most having a bachelor's degree.

Education Level: PROVINCIAL





^{**}Small sample size, interpret with caution.

B1. What is the highest level of formal education that you have achieved?

Significantly higher than all comparative regions. ▼ Significantly lower than all comparative regions.



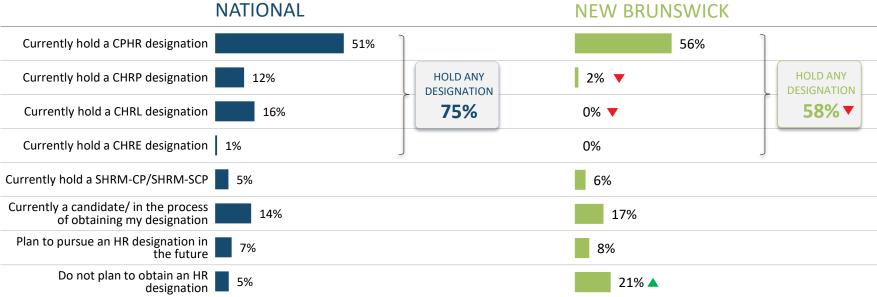






PROVINCIAL

NB HR professionals are less likely to currently hold an HR designation and more likely to not plan to obtain an HR designation in the future.



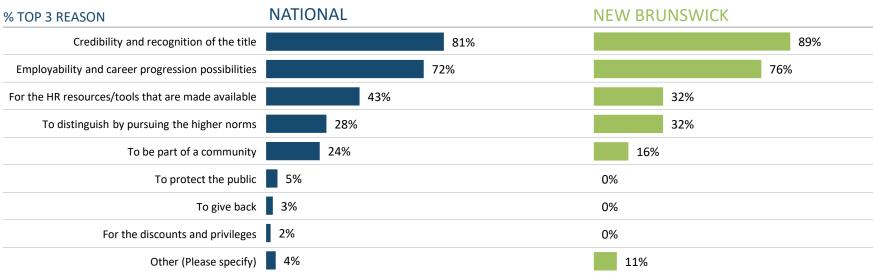




Reason for Getting Designation:

PROVINCIAL

The top reasons for achieving an HR designation among NB HR professionals are the credibility and career progress opportunities they offer.



^{**}Small sample size, interpret with caution.

Base: Have designation (Total n=1,839; NB: n=38**).

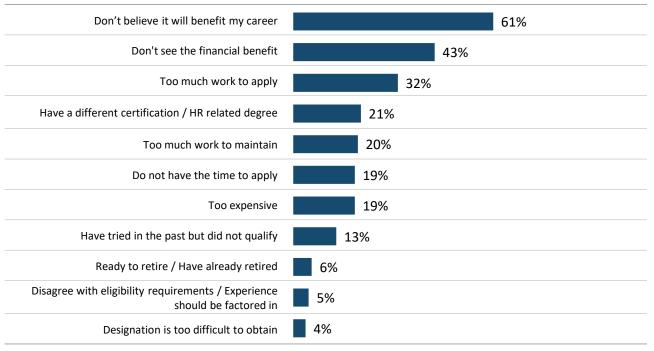
B5. What are the top 3 reasons why you chose to get the designation(s), or are planning on getting one?



Among the few (5%) HR professionals across Canada who are not interested in getting an HR designation, the top reasons are that it will not benefit their career or they don't see it offering financial benefits.

Reasons for Being Uninterested in HR Designation: NATIONAL

Base sizes too small to assess NB on its own.



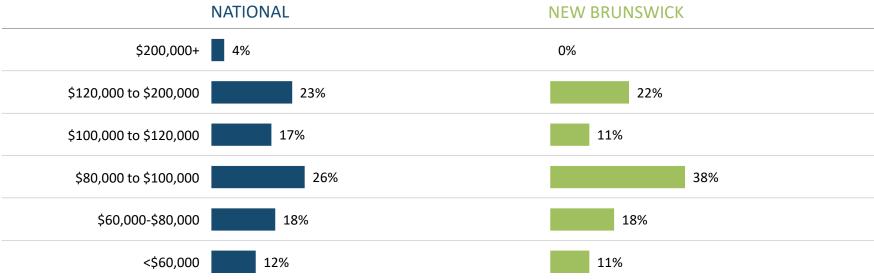








NB HR professionals typically earn between \$80,000 to \$120,000 in annual base salary before taxes – similar to those in the rest of Canada.



^{**}Small sample size, interpret with caution.

Base: All respondents, excluding prefer not to answer (Total: n=1,803; NB: n=45**).

C1a. What is your current annual base salary before taxes?

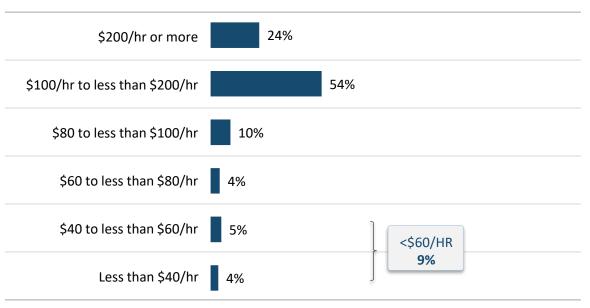
C1b. Which of the following categories best matches your current annual base salary before taxes?





Hourly Rate Among Self-Employed: NATIONAL

Over three-in-four self-employed HR professionals across Canada charge \$100/hour or more for their services. Base sizes too small to break out at provincial level.



^{**}Small sample size, interpret with caution.

Base: Self-employed consultant or gig/freelance worker, excluding prefer not to answer (n=136).

C2. What hourly rate do you typically charge for your service(s)?



Nearly three-in-four NB HR professionals are offered a bonus, which is **significantly higher** than the national average.

Among those who are offered a bonus, the average percentage of salary base for the bonus is 12%.

Likelihood to get a bonus:

• Private sector: 86% (Public 10%)



Amount Varies

30%+

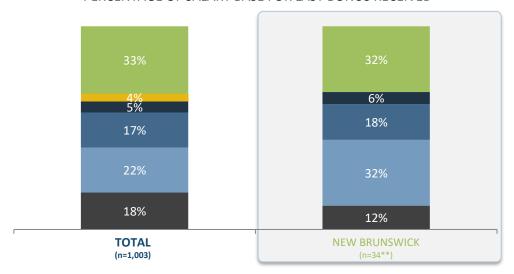
21% to 30% 11% to 20%

6% to 10%
5% or less

Bonus Size (Percentage): PROVINCIAL

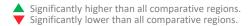


PERCENTAGE OF SALARY BASE FOR LAST BONUS RECEIVED



^{**}Small sample size, interpret with caution.

Base: Receive bonus/additional cash performance compensation, excluding don't know. C3. What is the percentage of salary base for your last bonus?







Post Retirement Benefits:

PROVINCIAL

In New Brunswick, nearly 1-in-3 HR professionals have a defined benefit pension plan and nearly half offer RRSPs. Members in NB are **more likely** to be required to match RRSP contributions or have a mixed pension plan compared to the rest of Canada.

- ND	NATIONAL	NEW BRUNSWICK
TOTAL – RRSP contributions	42%	48%
RRSP contributions – you are required to match	27%	42% ▲
Defined benefit pension plan	26%	27%
Money purchase pension/ defined contribution pension	12%	8%
RRSP contributions – you are not required to match	10%	4%
Collective RRSP	8%	4%
Supplementary Retirement Savings Program	3%	2%
Mixed pension plan	2%	8%
Other	5%	4%
None	19%	10%

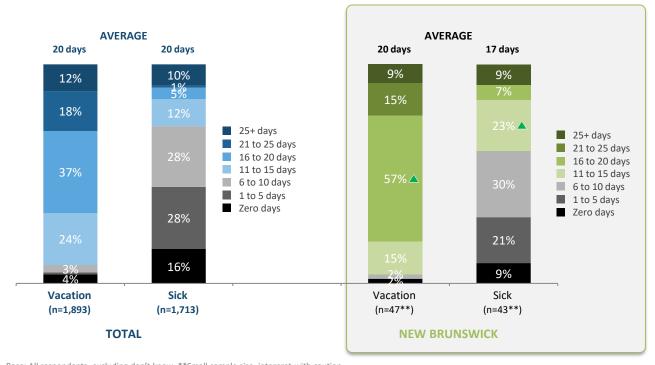


Overall, HR professionals in NB receive an average of 20 vacation days and 17 paid sick days, similar to the rest of Canada.



Paid Sick and Vacation Days

PROVINCIAL



Base: All respondents, excluding don't know. **Small sample size, interpret with caution. C5a. How many **paid vacation** days do you receive each year?

C5b. How many **paid sick days** are provided to you per year? This would be the number of paid sick days provided to you above and beyond what is required by employment legislation.



Health Benefits: PROVINCIAL

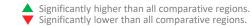
Nearly all NB HR professionals have health benefits provided by their employer, with the most common being dental coverage, life insurance, and physiotherapist services.

Members in NB are **more likely** to receive benefits for physiotherapy, smoking cessation, and dietitians.

2022	TOTAL (n=1,954)	NB (n=48**)
HAVE HEALTH BENEFITS	90%	94%
Dental coverage	83%	90%
Life insurance	83%	90%
Physiotherapist services	77%	90% 🔺
Prescription drug plan	84%	88%
Bereavement leave	76%	88%
Employee Assistance Program (EAP)	79%	85%
Chiropractor treatments	78%	85%
Massage Therapy	78%	85%
Psychologist services	76%	85%
Vision coverage	74%	85%

2022	TOTAL (n=1,954)	NB (n=48**)
Accidental death & dismemberment insurance (AD&D)	78%	83%
Travel insurance	73%	83%
Semi-private hospital room	67%	77%
Employer funded long-term disability leave	60%	65%
Smoking cessation assistance	41%	65% 🔺
Critical illness insurance	51%	60%
Dietitian consultations	45%	60% 🔺
Orthodontic coverage	54%	58%
Employer funded short-term disability leave	50%	52%
Healthcare Spending Account	38%	44%

Base: All respondents, excluding don't know. **Small sample size, interpret with caution. C6. Do you receive health benefits (dental coverage, drug plans, etc.) in your current role? C6b. Which of the following types of health benefits does your employer provide to you?



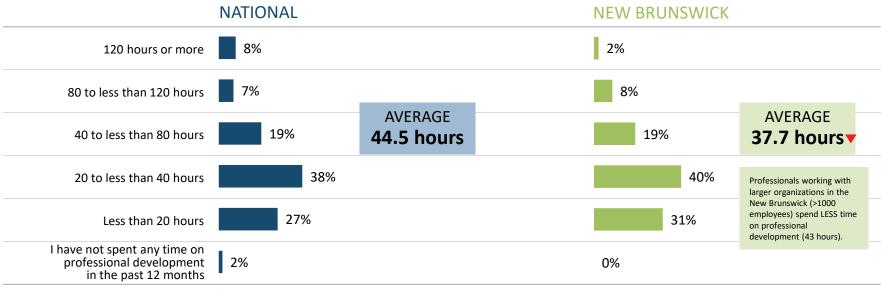






Past Year Hours Spent on Professional Development: PROVINCIAL

HR Professionals in NB have spent **significantly fewer** hours on their personal development (as it relates to HR) over the past 12 months, compared to the rest of Canada. None say they spend no time on professional development.







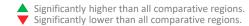
Past Year Professional Development Spending: PROVINCIAL

On average, nearly \$1400 is being spent on the development of HR professionals in NB.

1-in-7 NB members have had over \$4000 spent on their PD, significantly higher than the rest of Canada.

	NATIONAL		NEW BRUNS	WICK
\$4000+	6%		14% 🛦	
\$3000-\$3999	4%		2%	
\$2000-\$2999	9%	AV/FDACE	5%	AVEDACE
\$1500-\$1999	10%	AVERAGE \$1275	7%	AVERAGE \$1395
\$1000-\$1499	16%		14%	
\$500-\$999	24%		19%	
\$1-\$499	18%		26%	
\$0	12%		14%	

Base: All respondents, excluding don't know (Total: n=1,754; NB: n=43**). **Small sample size, interpret with caution. D2. How much money have you, or your employer, spent on your personal professional development as it relates to human resources in the past 12 months?





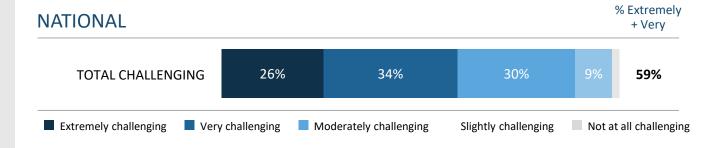


Similar to those in the rest of Canada, recruitment has been very or extremely challenging for about three-in-five NB HR professionals over the past year.



Recruitment Challenges Over Past Year:

PROVINCIAL

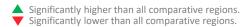


NEW BRUNSWICK



^{**}Small sample size, interpret with caution.

Base: All respondents excluding don't know/not applicable (Total: n=1,844; NB: n=45**). E1. Over the past year, how challenging has it been for your organization with regards to recruitment?









Challenges Experienced:

PROVINCIAL

Like the rest of Canada, a lack of applicants has been the primary recruitment challenge in the past year, followed by candidates missing necessary hard skills or leaving shortly after beginning work for another job.





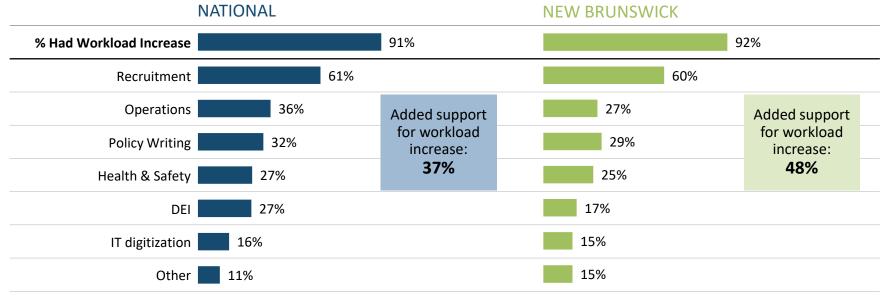


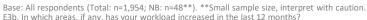


Past 12 Month Workload Change:

PROVINCIAL

Nine-in-ten NB HR professionals have seen their workload increase over the past 12 months. Nearly half say they have added support to help with the increased workload, which means many are still facing the increased demands in their role.







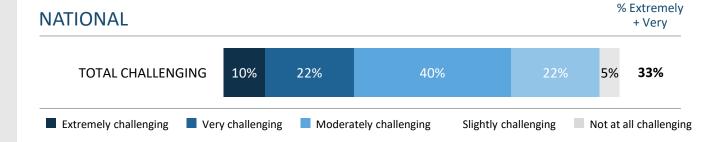


Similar to the rest of Canada, nearly one-third cite employee retention as being very or extremely challenging in the past year.



Employee Retention Challenge:

PROVINCIAL

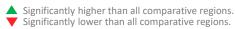


NEW BRUNSWICK



^{**}Small sample size, interpret with caution.

Base: All respondents, excluding don't know/not applicable(Total: n=1,847; NB: n=44**). F1. Over the past year, how challenging has it been for your organization with regards to employee **retention**?



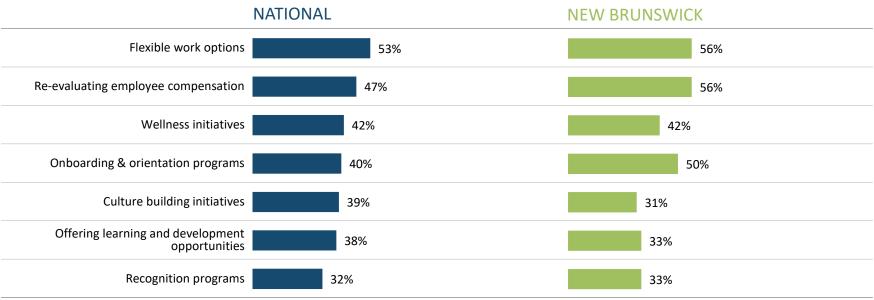




Retention Measures Implemented by Organization:

PROVINCIAL

The most common measures implemented by NB organizations to improve employee retention are offering flexible work options and re-evaluating employee compensation – similar to the rest of Canada.



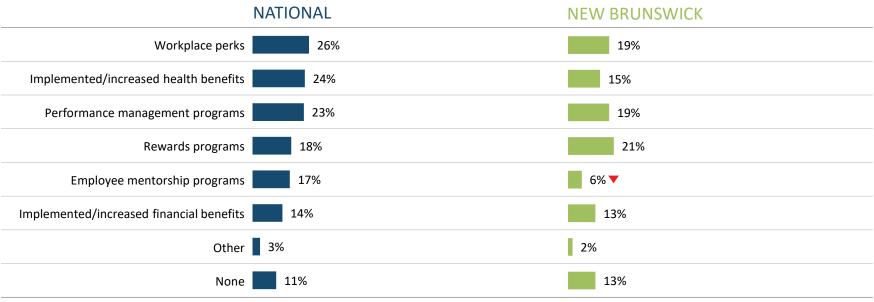




Retention Measures Implemented by Organization:

PROVINCIAL (Continued)

Organizations in NB are also **less likely** to have employee mentorship programs compared to the rest of the country.



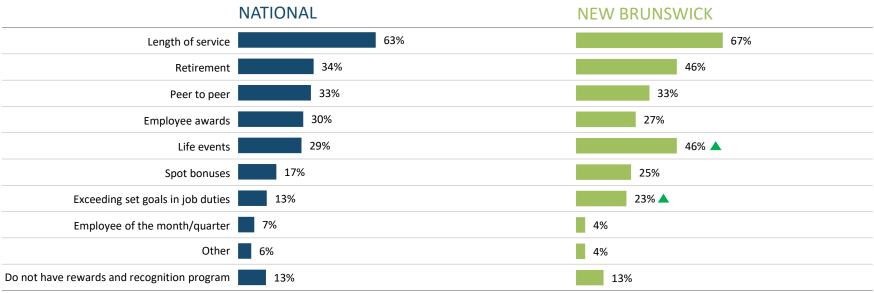


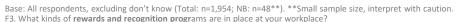


Types of Rewards and Recognition Offered:

PROVINCIAL

Life events and exceeding job duty goal programs are **more likely** to be in place at NB member workplaces, compared to the rest of Canada. Length of service recognition is the most common practice across Canada and in NB.



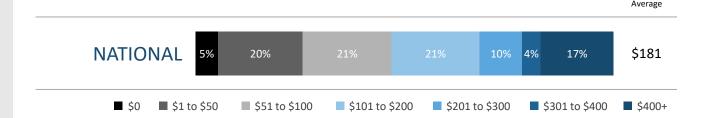


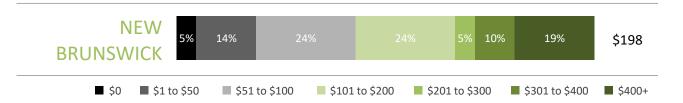


Recognition amounts in NB are similar to the rest of Canada, with an average of \$198 spent on individual employees.

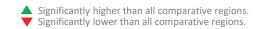
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How Much Spent Recognizing Employees: PROVINCIAL





^{**}Small sample size, interpret with caution.
Base: All respondents, excluding don't know (Total: n=1,047; NB: n=21**).
F3c. Approximately how much is spent on recognizing each individual employee per year?



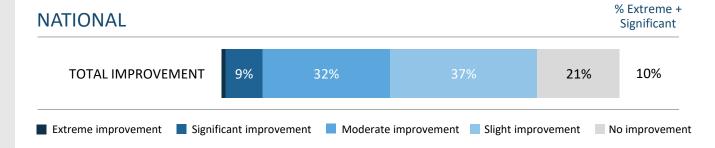


1-in-10 NB members reported an extreme or significant improvement in employee retention as a result of rewards program(s) – similar to other regions.



Impact of Rewards Program:

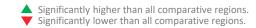
PROVINCIAL



NEW BRUNSWICK



^{**}Small sample size, interpret with caution.
Base: All respondents, excluding don't know (Total: n=1,179; NB: n=29**).
F4. What effect has your workplace's rewards and recognition program had on overall employee engagement?





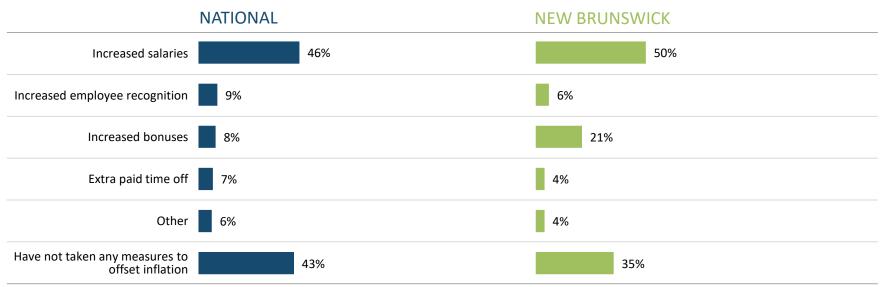




Measure to Offset Inflation for Employees:

PROVINCIAL

Increasing salaries is the most common method taken to offset inflation for employees across Canada, and New Brunswick specifically.

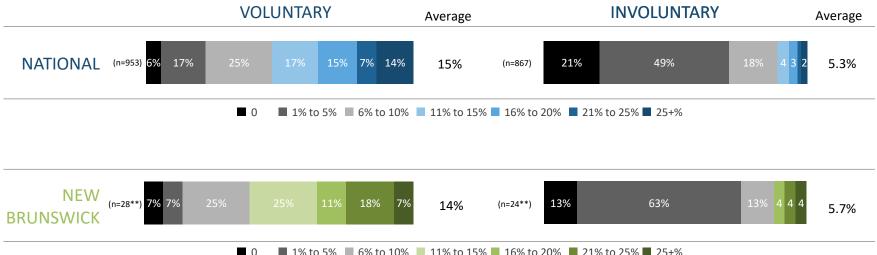






Turnover Rates: PROVINCIAL

Turnover rates in New Brunswick are comparable to the rest of Canada.



Base: All respondents, excluding don't know. **Small sample size, interpret with caution. F6. What has the **voluntary** turnover rate at your organization been for the past year? F6b. What has the **involuntary** turnover rate at your organization been for the past year?



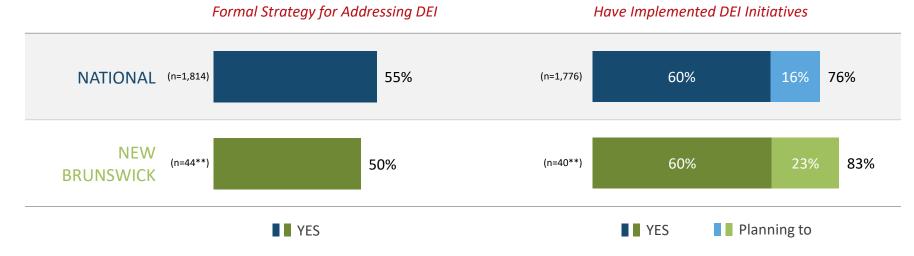




Diversity, Equity & Inclusion Initiatives:

PROVINCIAL

Similar to the rest of Canada, 60% of NB HR professionals have implemented DEI initiatives – while half say their employer has a formal strategy for addressing DEI. Nearly one-in-four HR professionals are planning to implement DEI initiatives.



Base: All respondents, excluding don't know. **Small sample size, interpret with caution.
G1. Has your employer implemented a formal strategy for addressing diversity, equity and inclusion?

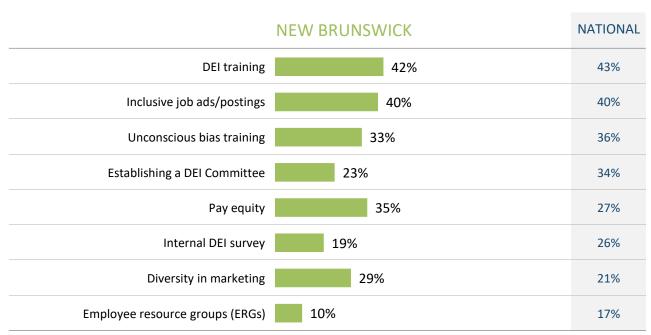
G2. Has your organization implemented any diversity, equity, and inclusion initiatives?



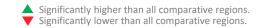
The top implemented/planned DEI Initiatives in NB are DEI training, inclusive job ads/postings, and pay equity.



DEI Initiatives Implemented/Planned:



^{**}Small sample size, interpret with caution.
Base: All respondents (Total: n=1,954; NB: n=48**).
G3. What diversity, equity & inclusion initiatives has your organization implemented or planning to implement?





NB organizations are **less likely** to have implemented/ planned diverse hiring panels and pay transparency.



DEI Initiatives Implemented/Planned:

	NEW BRUNSWICK	NATIONAL
Collecting human rights-based employee data	13%	16%
Diverse hiring panels	2%▼	15%
Mentorship programs	8%	13%
Career development tracking	15%	12%
Pay transparency	0% ▼	10%
Tying management performance goals to D&I strategy	2%	10%
Blind hiring processes	4%	6%
Other	4%	3%

^{**}Small sample size, interpret with caution.
Base: All respondents (Total: n=1,954; NB: n=48**).
G3. What diversity, equity & inclusion initiatives has your organization implemented or planning to implement?

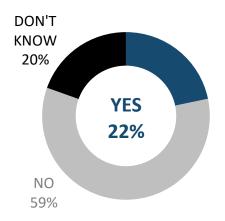


One-fifth of NB HR professionals say their employer formally measures DEI.

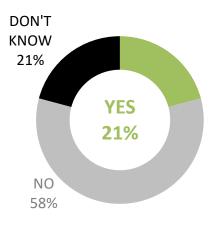
DEI Measurement:

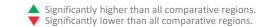
PROVINCIAL

TOTAL



NEW BRUNSWICK





^{**}Small sample size, interpret with caution.
Base: All respondents (Total: n=1,924; NB: n=48**).
G4a. Does your employer formally measure diversity, equity, and inclusion?





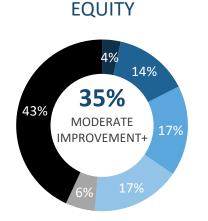
DEI Measurement: NATIONAL

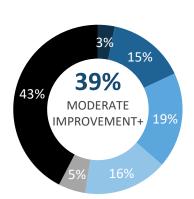
Nearly one-fifth say there has been significant to extreme improvement in diversity, equity, and inclusion since their organization began measuring them. Nearly half say they either don't know or that there has been no improvement.

Base sizes too small to show provincial improvement proportions

DIVERSITY

Extreme improvement Significant improvement Moderate improvement Slight improvement No Improvement Don't know





INCLUSION

Base: All respondents, excluding don't know (n≤402).



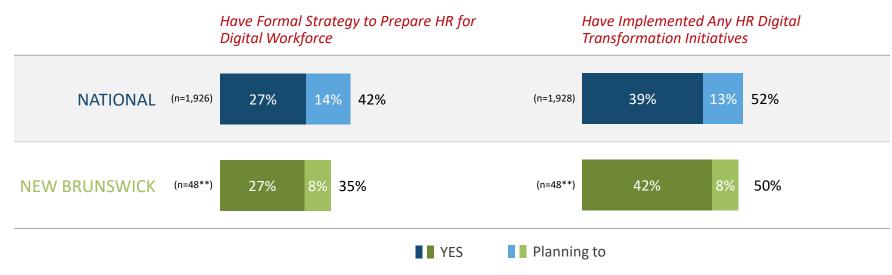


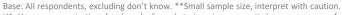


HR Digital Workforce Transformation:

PROVINCIAL

One-quarter of NB organizations have developed a formal strategy to prepare HR to function for a digital workforce. Similar to the rest of Canada, half of NB organizations have implemented or plan to implement HR digitization initiatives.





H1. Has your organization developed a formal strategy to prepare its human resources function for a digital workforce?

H2. Has your organization implemented any HR digital transformation initiatives?

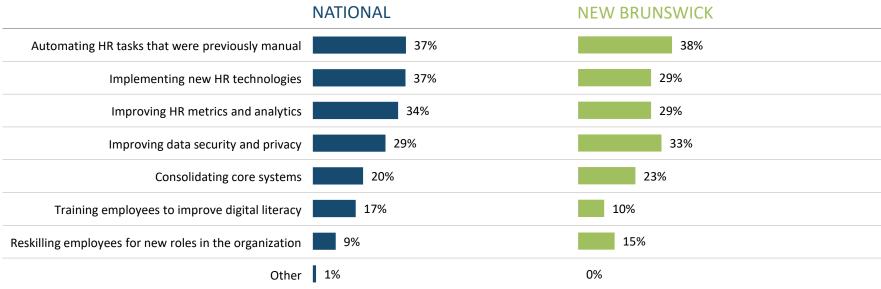




Digital HR Transformation Initiatives:

PROVINCIAL

The top HR digital transformation initiative implemented (or planned) by NB organizations is automating HR tasks that were previously manual, followed by improving data security and privacy.





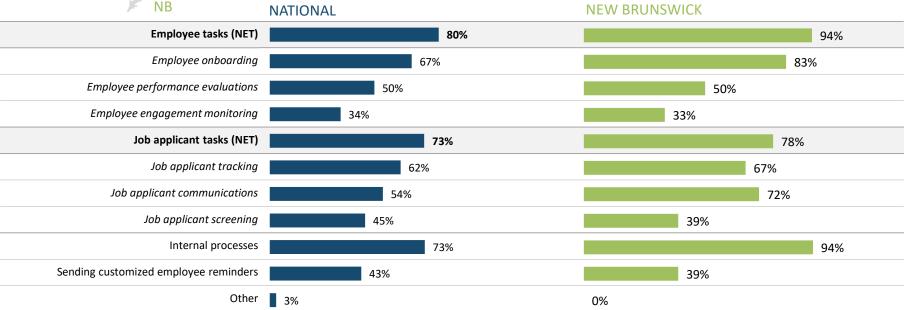


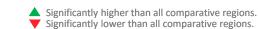


Planned Use of Automation:

PROVINCIAL

NB organizations are most likely to plan to automate internal processes, employee onboarding, and job applicant communications.





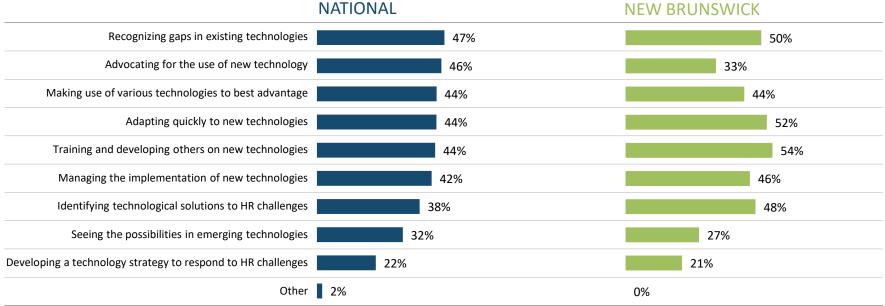




Competencies Developed through Working with HR

Tech: PROVINCIAL

Half of NB HR professionals have developed and drawn on recognizing gaps in existing technologies, adapting quickly to new technologies, and training and developing others on new technologies when working with HR tech.



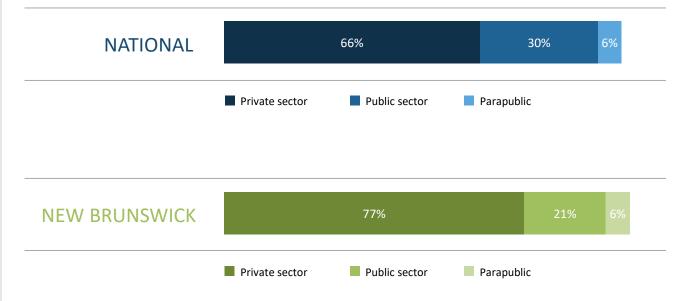




Three-quarters of HR professionals in NB work in the private sector.

Leger

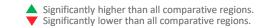
Sectors Work In:



^{**}Small sample size, interpret with caution.

Base: All respondents, excluding don't know (Total: n=1,954; NB: n=48**).

X1. What sector(s) do you work in?



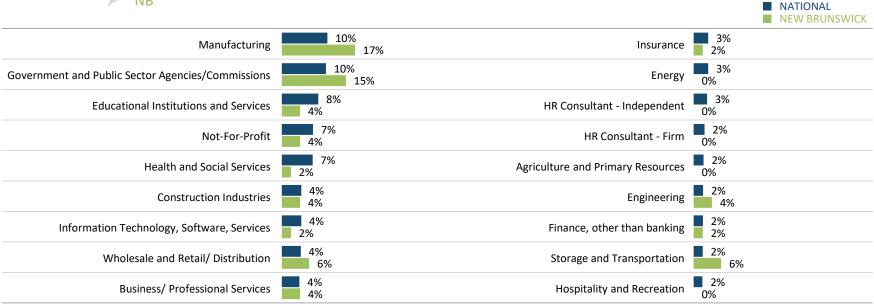




Business Sector:

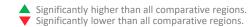
PROVINCIAL

HR professionals in NB and across Canada work across a wide variety of industries, all industries are comparable to the rest of Canada.



⁺Note: responses 2% and greater are shown.

Base: All respondents, excluding prefer not to answer (Total: n=1,938; NB: n=48**). **Small sample size, interpret with caution. X2. What industry do you work in?

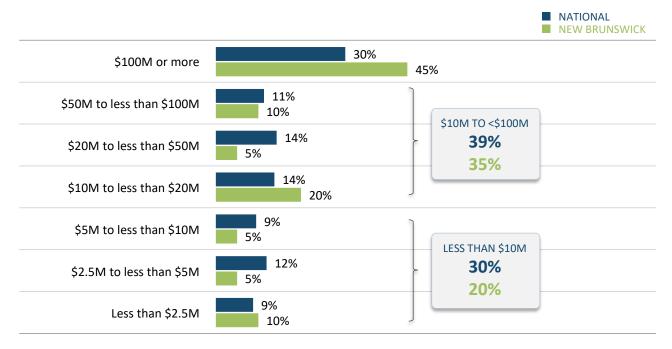




A third of NB HR professionals work for mid-size companies (\$10M to <\$100M).



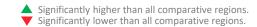
Organization Annual Gross Revenue:



^{**}Small sample size, interpret with caution.

Base: All respondents, excluding not applicable (Total: n=980; NB: n=20**).

X6. Which of the following best describes your organization's annual gross revenues from all sources?

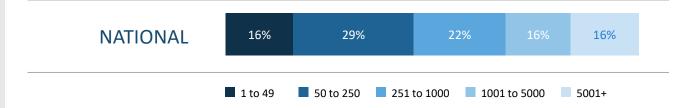


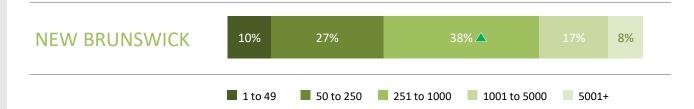


NB HR professionals are **more likely** to work in organizations with 251-1000 employees than their counterparts across Canada.

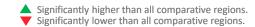


Number of Employees:





^{**}Small sample size, interpret with caution.
Base: All respondents, excluding don't know (Total: n=1,942; NB: n=48**).
X3. How many employees work at your organization?

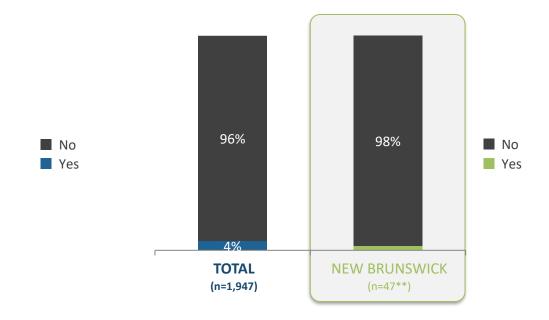




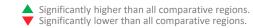
2% of HR professionals in NB work in a union.

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Workplace Union:



^{**}Small sample size, interpret with caution. Base: All respondents. X5. Do you belong to a workplace union?



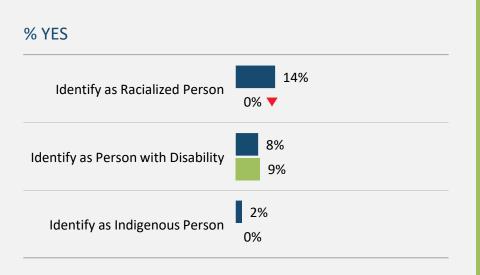




PERSONAL DEMOGRAPHICS: NEW BRUNSWICK



EQUITY GROUPS



ETHNICITY

South Asian	■ 3% 0%
Black	■ 3% 0%
East Asian	■ 2% 0%
Southeast	1% 0%
Latin American	1% 0%
West Asian and Middle Eastern	1 1% 0%
White	1 1% 0%
Indian-Caribbean	1 1% 0%
Indigenous person from outside North America	<1% 0%
Other	1 1% 0%



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